

Idaho MMIS Transition News Spring Training Classes

Tired of being bombarded with *bad news*? Need something positive to look forward to? Plan now to attend an Idaho Medicaid MMIS classes later this spring. Our new web-based claims payment system is state-of-the-art!

What will this mean to you?

We will begin showcasing the new MMIS system and highlighting some of the great features you can begin looking forward to. Don't miss out! Each class will provide:

- The new MMIS implementation timeline,
- An introduction to the web tools available through the new provider portal, including:
 - Computer-based provider training and support,
 - Patient eligibility verification,
 - Online request for and retrieval of Prior Authorizations (PA)
 - Online referrals,
 - Online claim submission and research,
 - Updating and maintain your provider profile information online,
 - Online reports including Remittance Advice and Healthy Connections rosters, and
- An overview of the new Medicaid Automated Customer Service system (MACS)

Class dates and locations will be announced soon.

Worried You Might Miss Something Important?

Not to worry, you will receive several letters in the coming months regarding the Provider Record Update and trainings. Watch your mail; these letters contain important information that is vital to successfully updating your provider record. You will also get information about upcoming trainings, and how to ensure you reserve a spot in the training. Please make sure you read the letters carefully so the move to the new Idaho MMIS is simple and successful.

Planning for extensive statewide outreach is in process and includes face-to-face group and individual training as well as online training opportunities. Training materials will be available on the web at **www.idahommis.idaho.gov** and trained staff will be available by phone and email to support providers through the provider record update process.

We are very excited about the new Idaho MMIS! Look for more information about the Website and the Provider Record Update over the next few months, and continue to watch the Medicaid newsletter for information that's important to you.

Do you have questions? Please email us at: IdahoMMIS@dhw.idaho.gov.
MMIS = Idaho Medicaid claims processing system